

**MINUTES OF HEREFORDSHIRE LMC MEETING HELD  
9<sup>th</sup> September 2020**

**Those in attendance:** A Seftel, P Adams, R Dales, N Fraser, F Nikitik, P Dye, A Hargreaves, M Hearne, L Gwilliam, J Burgess, J Powell, R Dua, J Johnson, T Nakshbandi, E Gallagher, L Siembab, and E Gallagher

1. **Apologies**      Simon Parkinson
2. **Conflicts of Interest** – No new Conflicts of Interest were raised.
3. **Minutes of the Last Meeting** – These were agreed and signed off.
4. **MATTERS ARISING**

- **Provider Board Update**

NF updated that the Provider Board has not been formally met since the last LMC Meeting. There is some ongoing discussion predominantly around the membership of the board of the ICS Executive Committee and how that fits with having one voice across the footprint. We need to be unified in our approach despite the local differences across the two counties.

- **Sexual Health Services**

The LMC have been working hard colleagues and have managed to secure something that it hopes the agreement works for practices.

NF thanked RD for all his hard work on behalf of practices for this work.

**MAIN BUSINESS**

- **Revivo Consultation**

NF updated on the Revivo Consultation that has been sent to all practices. This is the new reiteration of HOF at £11 per head as opposed to the £6 per head previously received for the HOF. Enhanced services now sit outside of the Revivo Contract although there is still significant work attached to it.

RD shared that the enhanced services will be separate at £5 per patient so it does represent a significant uplift for practices. There are some quality requirements and there are some requirements around reviewing waiting lists.

RD asked for comments to the LMC Office and we can feed these into the consultation process.

MH raised a point on the pathway for Revivo and how we ensure it is not just a tick box exercise. We need to think what our patients and practices need and how this links in with conversations we are having with the Trust and Education so this feels more joined up.

**Action: All to share any comments with Lisa Siembab**

- **Restoration of Services**

NF shared that this may be stalled if the numbers of COVID cases continue to rise and we have a second wave. RD raised that the message from the centre seems to be use your GP as normal, however, general practice is a long way from normal with having to provide a safe service with reduced face to face appointment slots. This represents a disconnect and we are a long way from the restoration of service and practices are under enormous pressure.

NF suggested that this may be a good time for practices review their continuity plans in view of rising numbers, seasonal demand and restoration with potentially large numbers of staff off due to self-isolating.

- **Motions for Conference**

RD shared one motion along the lines that it is not business as usual and general practice needs significantly more investment to provide the same levels of service as before.

NF suggested another motion, conference believes that the additional work coming from secondary care should be funded on a cost per case basis as there is huge amount of work flowing into general practice when we cannot already manage our own workload.

An issue was raised regarding ENT at Wye Valley Trust as there was a concern regarding making any new referrals. A discussion followed about the transfer of workload from secondary care.

**Action: All to feedback any issues for RD to escalate**

- **Transfer of Care between Providers**

RD asked for an updated from the committee on phlebotomy. MH confirmed there is a small clinic at Wye Valley in Ross and Leominster but is a minimal service. The Trust is happy to expand that service and to look at the geography. They are writing to the PCNs to look at how to do this including improved access. It is really important that practices continue to code this work to ensure the pressure remains for this service.

- **Cyber Security Insurance**

RD updated that there is still some concern from practices about data breaches and the responsibility for this continues to rest with the data controller. It was felt that practices should ensure that they have cyber security insurance.

RD also raised a point on software called X-on that Worcestershire practices use and whether it would be appropriate and viable for Herefordshire to use this. MH shared that this is a telephony system that was procured as part of a digital bid in Worcestershire prior to the CCG merger and all Worcestershire practices are on the same telephony system. The CCG are supportive of trying to roll this out in Herefordshire but they do not currently have funding for this as this was a distinct bid for Worcestershire. This may be something to consider for the future.

- **Change of Pharmacy Ownership**

RD shared that we have two pharmacies that have changed ownership. Lloyds Pharmacy in Kings Street and Bromyard. Both have been accepted.

**Action:            If anyone has any wishes to know the details please contact the office**

## ANY OTHER BUSINESS

- **Schools Requesting Medical Evidence**

JB raised an issue as her practice have received their first request from a school to confirm a child has asthma as they are risk assessing all pupils in the school. NF responded that the school has to speak to the parents and there is no reason for the GP to get involved as would normally be the case for pupils with ongoing medical issues. This will be resolved nationally and these patients should be under secondary care anyway. A copy of the medical record should suffice with this.

- **Face Covering Exemptions** - NF also confirmed that GPs are not required to provide patients with a face covering exemption.
- **Risk Assessment for Staff in Practices** – NF shared that as we are now starting to see a rise in cases and local outbreaks this may become necessary. The current guidance is that all practice staff should wear face covering irrespective of social distancing. This includes all administrative staff. This may be a change for some practices.

**Action:**        **NF will circulate the latest guidance on this**

- **Third Party Service Charges**

AH raised an issue for third parties using practice premise. RD responded that if the organisation is not paying the service for that space then the practice could to ask them to leave, however, the practice will then lose that members of staff and that service for its patients. The LMC agreed to take this issue forward.

## DATE OF NEXT MEETING

**Next Meeting:** to be held on 28<sup>th</sup> October 2020