

Herefordshire & Worcestershire Daily Digest

16 April 2020

NHS Volunteer Responders (REPEAT)

NHS Volunteer Responders have been mobilised to help support vulnerable individuals who are self-isolating. Priority will be given to those identified as most at risk from COVID-19 and asked to self-isolate at home for an extended period, and to those who health practitioners and local authorities consider to be vulnerable. The volunteer initiative is being delivered by NHS England and NHS Improvement in partnership with Royal Voluntary Service and enabled by the GoodSam Responders app.

Referrals for volunteer support can be made by the following health and care professionals:

- GPs / social prescribing link workers / practice nurses concerned about an at risk or vulnerable individual they have advised to self-isolate
- Hospital discharge teams
- Community pharmacists
- NHS 111 and ambulance trusts
- Community health trusts that need volunteer support for patients leaving hospital
- Local authorities

NHS Volunteer Responders can be asked to help individuals with tasks such as delivering medicines from pharmacies; driving patients to appointments; bringing them home from hospital; and regular phone calls to check they are ok. Volunteers will receive role specific training where required.

Referrals should be made via the NHS Volunteer Responders referrers' portal: <https://www.goodsamapp.org/NHSreferral> or by phone 0808 196 3382

See attached guidance for more information. Please share with your Social Prescribing providers.

CARING FOR PEOPLE AT HIGHEST CLINICAL RISK DURING COVID-19

Background and Frequently Asked Questions (FAQs) for clinicians - link below, this will frequently be updated.

https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/03/20200403-Clinician-FAQs-v_FINAL.pdf

TeamNet updates published 15/16 April 2020

New Ibuprofen Updates - COVID 19

Thinking of you - Hereford page

Domestic Violence - West Midlands Violence Reduction - COVID 19

NHS E Vulnerable Patients - main page, for everyone.