**On behalf of NHS Herefordshire and Worcestershire CCG and LMCs**

**An Exciting opportunity to join Herefordshire and Worcestershire’s Primary Care Resilience Programme**

**The NHS H&W General Practice Support Teams (GPST)**

Are you an experienced GP, Practice Manager or Practice Nurse? Would you be interested in supporting your peers across Herefordshire and Worcestershire if they needed some advice or help? If so then we may have an opportunity for you to consider.

After establishing a successful team in Worcestershire during 2017 we are now looking to establish a similar team in Herefordshire.

The ambition is to have an STP wide Internal Resilience Programme which is:

*Responsive to the needs of GP practices and Primary Care Networks and empowers practices and PCNs to make operational and team changes that directly and indirectly address challenges they are facing in the short to medium term.*

The GPST team’s role is to;

*Use local, appropriate professionals’ expertise to ensure that practices can carry on functioning during times of crises.*

The Internal Resilience Programme will be available for practices that require support in areas including, but not limited to;

* Peer support with access through the CCG’s workforce programme to mentoring and coaching
* Identifying clinical areas for improvement
* Optimise the use of practice systems to enhance workload efficiencies
* Practice mergers/super-practices
* Workforce planning and workload
* Financial Payments and Claims
* Business skills/development
* Professional Development

In order to establish the Herefordshire GPST and build the existing team in Worcestershire we are looking to recruit a number of knowledgeable local individuals who wish to help peers/practices who may require some support.

You will be reimbursed for your time but you need the authorisation from your practice and protected time available to help. We are building teams with a wider skill-mix to include GPs, Practice/Business Managers, ICT Managers, Practice Nurses and Practice Pharmacists (with practice dispensary knowledge).

**Commitment required** - will be dependent on each practice and may be required at short notice. Support will be time limited.

**Reimbursement** – backfill is available for the member of the GPST and this will be for a fixed period based on each practice’s agreed needs.

**Tuesday 12 November GPST Workshop**

If you are interested in joining the H&W General Practice Support Teams ideally you will need to be available on the afternoon of Tuesday 12 November for a GPST workshop event.

The afternoon’s programme will be presented by local GPs and other members of the Worcestershire team. We’ll meet for lunch at 12:30 for a 1:00pm meeting start. Expected finish time will be approximately 5pm.

**Venue: The Bank House Hotel, Bransford, Worcester – WR6 5JD**

Backfill can be claimed by your practice for your time at the workshop.

If you are interested in joining the team and can attend the workshop on 12 November, please book your place by contacting Charly Lennard, NHS H&W CCG Primary Care Team, via - [sowoccg.worcestershireprimarycare@nhs.net](mailto:sowoccg.worcestershireprimarycare@nhs.net).

If you are keen to join but can’t make the 12 November workshop, please contact us for more information. Sally Everton [sally.everton@nhs.net](mailto:sally.everton@nhs.net) or Worcestershire LMC on [info@worcslmc.co.uk](mailto:info@worcslmc.co.uk) or Herefordshire LMC via [herefordlmc@btinternet.com](mailto:herefordlmc@btinternet.com)

**Deadline for applications – Friday 11 October 2019**

We look forward to seeing you on the 12th.