

Directorate of Radiology
18th June 2020

To: GP Practices, Worcestershire.

Radiology Imaging Requests and walk-in service

Dear Clinician,

You will be aware of the importance of maintaining social distancing in healthcare facilities. To ensure we are able to maintain social distancing in our waiting areas, and to minimise unnecessary waiting, we are making changes to the way we manage walk-in X-Ray services with immediate effect.

We have introduced an appointment booking service for urgent and walk-in GP requests. The intention is to spread the appointments across sites and avoid queues of patients waiting.

Please complete your imaging request according to your current practice.

All requests will then be reviewed by a radiographer (standard practice due to ionising radiation regulations) and the patient will be contacted by our booking team with an appointment time.

Please advise your patient to isolate whilst awaiting their appointment and please include information on your referral relating to any Covid history or relevant symptoms. In that way, we can protect our staff and other patients to the best of our ability.

Please advise your patient to await the appointment before attending the X-Ray department.

Any referrals received will be actioned according to clinical priority but be assured that it is our intention to continue to provide an urgent imaging service.

We hope you will understand that this has been a necessary change and one that is designed to ensure the service can be maintained safely in coming months.

Kind Regards

Dr I. Nagra, Clinical Director
Marisa Roberson, Chief Radiographer
Deena Smith, Directorate Manage

